The Aging Network: What Does the Future Hold?

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National Association of Area Agencies on Aging (n4a)
June 14, 2017
"Where no man [or woman] has gone before..."
2015 White House Conference on Aging

- Retirement Security
- Healthy Aging
- Long-Term Services & Supports
- Elder Justice
Retirement Security

- Department of Labor proposed rule requiring retirement advisers to put their clients’ best interest first, before their own interest
- Department of Labor proposed rule facilitating state efforts to provide workplace-based retirement saving opportunities
- Alaska Airlines, Clorox, Vermeer, and United Technologies all auto-enroll their workers at 6 percent of pay, with an automatic escalation in contributions each year.
Healthy Aging
Long-Term Services and Supports

• CMS issued proposed rule to update for the first time in 25 years the quality and safety rules requirements for more than 25,000 nursing homes and SNFs.

• The SCAN Foundation invested $2 million in assisting community-based aging networks in developing the skills and capacity necessary to build collaborative partnerships with the health care sector.

• The John A. Hartford Foundation announced its plan to invest $3 million to support the delivery of evidence-based services and programs by Area Agencies on Aging and $2 million to complement HRSA’s efforts to expand geriatrics training.
• DOJ issued a final Victims of Crime Act rule clarifying that VOCA victim assistance funds may be used to support legal services for crime victims, including to support social and legal services for elderly victims of abuse, fraud, and neglect
• NIH convened a state of the science workshop on Oct 30 on elder abuse to review the science on understanding and preventing abuse
• As part of a $4 million effort, ACL launched a stakeholder engagement effort to State Adult Protective Services Guidelines to serve as core principles for APS systems throughout the Nation and awarded state grants-
• The American Bankers Association Foundation announced the release of an interactive mapping tool that identifies innovative bank programs across the country that adopt intensive banker training to stop fraud and financial exploitation of older adults
n4a’s Programs & Services

- Aging & Disability Business Institute
- Capacity Building
- Livable and Dementia-Friendly Communities
- Information & Referral
- Transportation
- Volunteer Engagement, Recruitment & Training
- Healthy Aging
“Business Institute”

• **Mission**: The mission of the Aging and Disability Business Institute is to build and strengthen partnerships between aging and disability community-based organizations (CBOs) and the health care system.

• **Long-term outcome**: Increase in the number of CBOs successfully implementing business relationships (contracts) with health care payers.
Goals and Activities

• Build a national resource center
• Develop an assessment tool to determine the capacity of CBOs
• Provide training and technical assistance
• Conduct an outreach and educational campaign targeting the health care sector
• Systems Change Through Stakeholder Engagement
Aging and Disability Business Institute
Connecting Communities and Health Care

When community-based organizations (CBOs) and the health care system work together, older adults and people with disabilities get the coordinated care that lets them live with dignity and independence in their homes and communities as long as possible.
System Change = Sustainability

• Challenges & Opportunities
  – Health system finally recognizing importance of social determinants of health
  – Medicalization of social supports
  – Commercial entities getting into “our” space funding to support business capacity
  – Person-centered care vs. population based care
Capacity Building

- Provide Aging Network with information, training, and tools needed to play a leadership role in the design and delivery of HCBS and LTSS.
- Research
- Reporting
- TA
- Tools
- Training
Most Common Sources of non-OAA Funding

• Top 4
  – State General Revenue – 69%
  – Medicaid – 65%
  – Local Funding – 56%
  – Other State Funding – 45%

• Emerging Sources
  – Transportation – 20%
  – VA – 16%
  – Health Care Payer – 15%
Integrated Care Initiatives

AAA Involvement in Integrated Care Initiatives
n=361

- Medicaid HCBS 1915c waiver: 34%
- Veterans Directed Home and Community Based Services: 25%
- Medicaid Managed Care 1915b Waiver: 14%
- Program of All-Inclusive Care for the Elderly (PACE): 10%
- Medicaid 1115 demonstration waiver: 10%
- CMS Financial Alignment Initiative (duals demo): 9%
- Accountable Care Organization: 8%
- VA Choice: 6%
- Geriatric Workface Enhancement Program (GWEP): 4%
- Medicaid Health Home: 4%
- CMS State Innovation Models Initiative: 4%
- Patient-Centered Medical Home (PCMH): 3%
- CMS Health Care Innovation Award: 2%
- CMS Comprehensive Care for Joint Replacement (CJR): 0.3%
- CMS Bundled Payments for Care Improvement Initiative: 0.3%
- Other: 6%
Dementia Friendly America

- Dementia Friendly America (DFA) launched at 2015 White House Conference on Aging
- Modelled after Minnesota model – ACT on Alzheimer’s
- DFA goal is to catalyze a movement to more effectively support those living with dementia and their care partners
- Began with 8 pilot states with goal of having 15 DFA communities within the year
- Exceeded goal and now have 48 DFA communities nationally in 36 states
2015
8 early adopter communities in 7 states and interest throughout the nation

2016
48 actively adopting communities across 36 states, including statewide efforts in 9 states, with an additional 15 states planning for or exploring state implementation

2017
More statewide efforts and a goal of DFA presence in every state
The Eldercare Locator
National Call Center
## Purpose of Call - Top Reasons

<table>
<thead>
<tr>
<th>Top 5 Call Purpose</th>
<th>Total</th>
<th>%</th>
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<tbody>
<tr>
<td><strong>Transportation</strong> - Callers requested information about Medical Appointment,</td>
<td>32,981</td>
<td>12%</td>
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<tr>
<td>General Transportation, and Older Driver Safety Education</td>
<td></td>
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<tr>
<td><strong>Housing Options</strong> - Callers requested information about Independent and</td>
<td>17,465</td>
<td>6%</td>
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<td>Government Housing and Financial Assistance.</td>
<td></td>
<td></td>
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<td><strong>In-Home Services</strong> - Callers requested information about Home/Chores, Personal</td>
<td>14,626</td>
<td>5%</td>
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<td>Care and Medical Assistance.</td>
<td></td>
<td></td>
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<td><strong>Health Insurance</strong> - Callers requested information about Supplemental Options,</td>
<td>11,760</td>
<td>4%</td>
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<tr>
<td>Claims/Bills and SHIP.</td>
<td></td>
<td></td>
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<tr>
<td><strong>Social Security</strong> - Callers requested information about Benefits, Change of</td>
<td>8,342</td>
<td>3%</td>
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<td>personal information and Award Letters.</td>
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What Does the Future Hold?

1. Will we even have a call center?
2. Will there be autonomous vehicles? More reliance on ride-sharing?
3. Multi-generational housing making a comeback?
4. Virtual counseling, robots for chores?
5. Will health care get any simpler??
6. Will whole notion of retirement change?
Be in touch!

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