

# SITE COORDINATOR BOOK DISCOUNT

## Managing Conflict/Finding Meaning—Supporting Families at Life's End (2016)

HFA's newest book uses a case-study approach to recognize and understand the many challenges families face during advanced illness, death and grief. By examining these issues using the most current thinking and research, clinicians and professionals will learn how to better help families cope with the inevitable conflicts that arise during the difficult journey through end-of-life care, caregiving, and decisionmaking. Additional cases focus on facilitating meaning making in the midst of grief and loss, particularly in the cases of difficult or traumatic deaths.

### DISCOUNT for Program Organizers

Program organizers may take orders for books before, during, and after the broadcast. The discounted price is \$18.95 per book (the cover price is \$23.95). If ordering books in multiples of 20, the price is further reduced to \$17.95.

#### ORDER ONLINE (Follow these simple instructions):

Go to: [register.hospicefoundation.org](http://register.hospicefoundation.org). Select the "Managing Conflict/Finding Meaning" program. Then, select 'Order Materials' from the left-hand menu. After adding the book(s) to your online cart, enter the discount code below (located at checkout). The discounted prices will be reflected once you select 'Review Order'.

**Discount Code** (when ordering individual books) = **MNGIND**  
**Discount Code** (when ordering a box or boxes of books) = **MNGBOX**

### ORDER BY MAIL - SITE COORDINATOR BOOK ORDER FORM

*Managing Conflict/  
Finding Meaning (2016)*

**Note:** Books will be available to ship beginning January 8, 2016.

Books will be sent via FedEx ground shipping, once they are available to ship. *Estimated* shipping times are as follows: Eastcoast: 2-3 days; Midwest & Southeast: 3-4 days; West & Northwest: 5-6 days; Hawaii: 7-8 days; International: 8-15 days

#### PLEASE TYPE OR PRINT CLEARLY

**Name:** \_\_\_\_\_ **Site ID#** \_\_\_\_\_

**Organization:** \_\_\_\_\_

**Shipping Address (We do not ship to PO Boxes):** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone (required):** \_\_\_\_\_ **E-Mail (required):** \_\_\_\_\_

Quantity	Cost	Total
# books _____	@ \$18.95 per book*	\$ _____
# boxes _____ (20 books per box)	@ \$359.00 per box*	\$ _____

\*These prices are already discounted. Retail price is \$23.95/book

#### Shipping and Handling Charges (Continental U.S. only)

Shipping (15% of total amount above) \$ \_\_\_\_\_

Handling \$ 3.75 \_\_\_\_\_

#### International Orders, Alaska, and Hawaii -

Please call HFA at 800-854-3402 for shipping rates.

**Order Total** (books + shipping + handling) \$ \_\_\_\_\_

#### PAYMENT OPTIONS:

Payment, due in US funds; must accompany order form.

**Check #** \_\_\_\_\_

**VISA/MC/AMEX -- Amount:** \$ \_\_\_\_\_

**Card #:** \_\_\_\_\_

**Exp Date:** \_\_\_\_\_ **SSC #:** \_\_\_\_\_

**Name on Card:** \_\_\_\_\_

**Billing Address:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Return Form & Payment To:** HFA, 1710 Rhode Island Ave. NW, Suite 400, Washington, DC 20036  
**Fax:** (202) 457-5815 **Questions:** 202-457-5811

**Please order conservatively. All sales are final. There will be no refunds or returns. HFA cannot accept Purchase Orders.**